



GunNook LLC
532 Leah Drive
Morgantown, WV 26508 USA
(304) 504-3724
warranty@gunnook.com
www.gunnook.com

GunNook Limited Life Time Warranty

You are relying on your gear to stand the test of time, so we take extraordinary steps to ensure that it will.

Subject to the limitations set forth herein, GunNook warrants to the original end-user purchaser ("Original Purchaser" or "You").

*Our products are fully warranted against defects in materials and workmanship with a lifetime guarantee. Medical supplies hold a limited one-year guarantee. This Life Time Limited Warranty applies to orders placed after 11/30/2016, older 5 and 1 year warranty apply to orders placed prior to 11/30/2016.

If your product fails due to a manufacturing defect we will repair it without charge, or replace it, at our discretion. Only original, unaltered and unmodified materials and workmanship are covered by this policy. Example, painting or "camouflaging" your gear is allowed but permanent modifications such as drilled holes or cut or modified products will void your warranty. This warranty does not cover damage caused by accident, improper care, negligence, normal wear and tear, or the natural breakdown of colors and materials over extended time and use. Damage not covered under warranty may be repaired for a reasonable rate and a fee will be charged for return shipping.

The products eligible for warranty are covered to the original owner, for the lifetime of the product. Unfortunately, this does not mean your lifetime. Your ballistic helmet may not survive to the ripe old age of 65. Just like all fibers, ballistic materials will break down over time and need to be replaced. Generally, 5-7 years is the industry standard lifespan of most ballistic materials. That being said, that aluminum night vision goggle shroud should last you for quite some time. With the proper care most of our products will last you until the end of watch.

For warranty evaluation, your product must be returned directly to GunNook LLC, Warranty Department, 532 Leah Drive, Morgantown, WV 26508 U.S.A. All shipping to Warranty must be pre-paid and insured. GunNook cannot be liable for lost in-bound or damaged packages. Please attempt to clean and sanitize your gear prior to returning.

Misuse or abuse of the Product will void the Life Time Limited Warranty. GunNook will, in its sole discretion, make this determination. This Life Time Limited Warranty shall be null and void and shall not apply if the Product, in GunNook's sole judgment and discretion, has been subjected to misuse, abuse, accident, alteration, breakage, damage, unauthorized repair or service, or improper care of the Product, but excluding damage or breakage of the Product incurred due to the Product's intended use in the line of duty as



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determined by GunNook in GunNook's sole discretion. Intentionally shooting or testing of the Product in any capacity will void the Life Time Limited Warranty.

In the event that GunNook determines that the Product is defective during an applicable Life Time Limited Warranty period, GunNook shall (at its election) replace, repair, or issue a pro-rated purchase price credit for such Product. Any claim under this Life Time Limited Warranty must be delivered to GunNook at its address listed above within ten (10) days following the date of delivery or, for latent defects, within ten (10) days following discovery of such defect. All returns shall be made to GunNook's warehouse and must include (1) proof of issue / purchase, and (2) documentation specifying the claimed defect and all relevant supporting information. A Return Authorization Number (RAN) must be obtained from GunNook prior to returning the product. Shipping, handling, and repair costs may be charged to the Original Purchaser if in GunNook's sole discretion, the Product has been misused in any way. GunNook will estimate such cost and proceed based solely on the Original Purchaser's approval at the time of return.

This is a LIMITED WARRANTY and is the sole and exclusive warranty for the Product. This Life Time Limited Warranty is given only to the Original Purchaser, and to no other person or entity. In order to receive this Life Time Limited Warranty, the original Purchaser must keep and safeguard his/her original order number and date of purchase. Returned gear that cannot be tied to an order from GunNook or one of its authorized dealers will be denied.

TO THE MAXIMUM EXTENT PERMITTED BY LAW:

GUNNOOK AND ITS RESELLERS AND DISTRIBUTORS DISCLAIM ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, REGARDING THE PRODUCT, INCLUDING WITHOUT LIMITATION ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR ARISING FROM ANY COURSE OF DEALING, COURSE OF PERFORMANCE, OR USAGE OF TRADE. This Life Time Limited Warranty shall not be expanded in scope by any representation, description, course of dealing, course of performance, usage of trade, or otherwise.

YOUR EXCLUSIVE AND SOLE REMEDY FOR ANY CLAIM ARISING OUT OF A PRODUCT DEFECT, MALFUNCTION, OR FAILURE OF PERFORMANCE, WHETHER ARISING IN CONTRACT, TORT, STRICT LIABILITY, OR OTHERWISE, SHALL BE THE REPAIR OR REPLACEMENT OF, OR, IN GUNNOOK'S SOLE DISCRETION, A REFUND OF THE AMOUNT OF THE PURCHASE PRICE PAID FOR, THE PRODUCT DETERMINED BY GUNNOOK TO BE DEFECTIVE. GUNNOOK SHALL NOT BE OBLIGATED TO PROVIDE ANY REMEDY IF YOU HAVE NOT NOTIFIED GUNNOOK IN WRITING OF SUCH DEFECT DURING THE RELEVANT WARRANTY PERIOD. IN NO EVENT SHALL GUNNOOK'S LIABILITY FOR ANY CLAIM BE GREATER THAN THE AMOUNT OF THE PURCHASE PRICE PAID FOR THE PRODUCT.



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IN NO EVENT SHALL GUNNOOK BE LIABLE FOR ANY PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL DAMAGES, ANTICIPATED OR LOST PROFITS, INCIDENTAL DAMAGES, OR ANY OTHER INDIRECT LOSSES, DAMAGES, OR EXPENSES THAT ARISE FROM ANY CAUSE RELATING TO THE PRODUCT, REGARDLESS OF THE FORM OF THE ACTION, WHETHER IN TORT (INCLUDING NEGLIGENCE), CONTRACT, STRICT LIABILITY OR OTHERWISE, AND REGARDLESS OF WHETHER THE COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. *

** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.*

GUNNOOK AND YOU KNOWINGLY AND WILLINGLY WAIVE ANY RIGHT THEY HAVE UNDER APPLICABLE LAW TO A TRIAL BY JURY IN ANY DISPUTE ARISING OUT OF OR IN ANY WAY RELATED TO THIS LIFE TIME LIMITED WARRANTY. This Life Time Limited Warranty is applicable only in the United States of America. This Life Time Limited Warranty shall be construed, and the respective rights of You and GUNNOOK shall be determined, according to the laws of the State of West Virginia, without regard to choice of law or conflicts principles of West Virginia or any other jurisdiction; the courts of West Virginia shall have exclusive jurisdiction over any disputes or issues arising under these Terms and Conditions; and the parties submit to the exclusive venue of the courts of Monongalia County, West Virginia.

WARRANTY FORM FOLLOWS.



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LIFE TIME LIMITED WARRANTY FORM

Today's Date:

Order No.:

Where Purchased:

Order Date:

Purchaser:

Telephone No.:

Fax No.:

Email:

Address:

Full Part No.	Ballistics Serial No.	Reason for Warranty

(For warranty of more than 5 products please use additional registration forms.)

Signature of Purchaser:

Please Note: Complete this form and return it via US Postal mail to GunNook LLC, 532 Leah Drive, Morgantown, WV 26508 U.S.A. within 10 days of noticing defect.

For Internal Use Only:

Post Marked Date:

Date Received :

Received By :

Remarks: